



Moving In & Getting Set Up

Charlotte County Utilities (Water, Sewer, Trash & Recycling)

- Charlotte County Utilities Customer Service will be happy to set you up with your water and sewer services at your new home. All new accounts are currently set up by phone, fax, or email. Call (941) 764-4300 for assistance in establishing service Monday - Friday, 8:30a.m. – 4:45p.m. or email CCUSupport@CharlotteCountyFL.gov. Visit the Utilities Department FAQ page for more information: www.charlottecountyfl.gov/departments/utilities/utilities-faq.stml
- Waste Management provides your trash and recycling service. Call (941) 629-1106 to set up service and receive your recycling bin. Visit the Residential Curbside Service website for helpful information about your scheduled pick-up days, holiday schedules, and to determine what items can be recycled: www.charlottecountyfl.gov/departments/public-works/solid-waste/residential-curbside-service/ *For items not eligible for county recycling (including plastic bags and Styrofoam) most Publix grocery stores have on-site collection bins.*
- To establish a residential account for water, sewer and garbage, Customer Service may require the following documentation: (1) Driver's License or Florida State ID, (2) copy of the Warranty Deed, (3) Closing Date on Property & (4) Last 4 digits of your Social Security number.

Electric

- Florida Power and Light (FPL) provides electricity to The Cove at West Port. Setting up a new account is fast and easy online. Visit their website at: www.fpl.com/account/moving.html. From there, follow the prompts on the site. Download the FPL app to pay your bills, find information about your account and local power outages, and get up-to-date information during hurricane season.
- To establish a residential account for power, FPL may require the following documentation: (1) Driver's License or ID and/or Social Security Card; (2) the address of the home where you need service, and (3) the date you would like service to begin.

Charlotte County Gas

- TECO Peoples Gas is the natural gas provider in The Cove at West Port. Visit online to establish a new account at: www.peoplesgas.com/residential/start-service/. From there, follow the prompts.
- Please note that if you ever smell gas, you should leave the premises immediately, call 911, then call TECO at (877) 832-6747.

Mail Services

- The United States Postal Service is responsible for the delivery of mail at The Cove at West Port. The branch in your zip code is located at 14410 Pambar Avenue, Port Charlotte, 33953. For customer service and to transfer or hold your mail go to: www.usps.com or call (800) 275-8777.



Safety & Security

- The Charlotte County Sheriff's Office is responsible for the protection and safety of our Cove at West Port community. You can visit them online at www.ccsso.org. For non-emergency matters call: (941) 639-2101. During an emergency, call **911**.
- Follow the Charlotte County Sheriff's Office on social media (Facebook, X, Instagram, YouTube) for the latest public safety news, crime prevention tips, and other local information.

Wildlife / Animal Injuries or Concerns

- The Florida Fish & Wildlife Commission (FWC) can assist you with issues regarding wildlife you may encounter in our community. Call (888) 404-FWCC (3922) or visit their website for more information: www.myfwc.com.
- The FWC also has a Statewide Nuisance Alligator Program (SNAP). The goal of SNAP is to proactively address alligator threats in developed areas, while conserving alligators in areas where they naturally occur. People concerned about an alligator may call the Nuisance Alligator Hotline at 866-FWC-GATOR (866-392-4286). Generally, an alligator is deemed a nuisance if it is greater than 4 feet in length and the caller believes it poses a threat to people, pets, or property. There are situations when smaller alligators wind up in places that are not acceptable, such as swimming pools, garages, etc., and must be removed. When someone concerned about an alligator in any of these situations calls the Nuisance Alligator Hotline, they will dispatch a contracted nuisance alligator trapper to resolve the situation. Visit: www.myfwc.com/conservation/you-serve/wildlife/gators/ for helpful information about living with alligators.
- If you see an injured wild animal and Florida Fish & Wildlife is unable to assist, Justin Matthews is a local wildlife expert who will direct you to a rescue organization that may be able to help. You may text or call him at (941) 822-3272. For more information, visit his website: www.matthewswildliferescue.org.

Internet, Phone and TV

- Century Link Internet (www.centurylink.com) and DirecTV Stream (www.directv.com) are currently available. For plans and pricing visit their websites.

Roadways & Drainage

- Roadways outside the gates surrounding The Cove at West Port are owned and maintained by Charlotte County. To report roadway-related issues, please contact Public Works on their website: www.charlottecountyfl.gov/departments/public-works/maintenance-operations/ or call (941) 575-3600.
- Charlotte County Public Works is responsible for the storm drainage system. For more information, visit www.charlottecountyfl.gov/departments/public-works/engineering/stormwater/. To report drainage issues, call (941) 575-3600.
- The roads within the gates are owned and controlled by The Cove at West Port Community Association, Inc. To report roadway-related issues, please contact the Community Association Manager at coveatwestport@accessdifference.com.